

# PRESS RELEASE

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## New Building Control Performance Indicators and Standards

The Government has been working with the building control industry to create a new system of Performance Indicators and a revised Building Control Performance Standards document which will give local authorities and approved inspectors a framework to help improve the quality of the building control service they offer.

These initiatives, developed by the Building Control Performance Standards Advisory Group (BCPSAG), will provide a quantitative means for building control bodies to monitor the quality of the service they offer. If carried out regularly, it will be possible for them to identify the areas that meet expectations and those that require improvement.

The Performance Indicators and Standards were launched yesterday by Building Regulations Minister Angela Smith at a 'round table' meeting between government and industry about building regulations, which she chaired. The Construction Industry Council (CIC) was represented by Graham Watts, Chief Executive. CIC have seats on BCPSAG and also provide secretariat services to the Advisory Group.

It is the first time the building control industry has developed such a wide range of Performance Indicators and this collaboration demonstrates the Government's commitment to working with stakeholders to continue to raise standards in this crucial area of the construction industry.

The work of the Building Control Performance Standards Advisory Group will continue under a new Memorandum of Understanding between its constituents, signed on 1 June 2006. This will include monitoring the implementation of the Performance Indicators and keeping the Performance Standards under review.

**Ends**

## Notes to the editor

1. The Building Control Performance Standards document contains 12 standards and associated guidance covering:

- i. Policy
- ii. Resources
- iii. Consultation
- iv. Assessment of Plans
- v. Site Inspection
- vi. Certificates at Completion
- vii. Archiving of Records
- viii. Continuing Professional Development
- ix. Review of Performance
- x. Management Systems
- xi. Business Ethics
- xii. Complaints Procedure

2. The 7 Building Control Performance Indicators comprise the following:

- BC1 Best practice service delivery.
- BC2 Consultation with the Fire and Rescue Authority.
- BC3 Staff skills.
- BC4 Staff Development.
- BC5 On-site input.
- BC6 Ensuring compliance.
- BC7 Customer satisfaction.

3. The Building Control Performance Standards Advisory Group comprises representatives from The Association of Consultant Approved Inspectors, The Construction Industry Council, The Local Authority Building Control, Local Government Association, and The Welsh Assembly Government. The Group was set up in May 2000 to follow up the then Minister Nick Raynsford's initiative in arranging for the LGA, the CIC and the ACAI to draw up the first Building Control Performance Standards document. Although these initiatives are voluntary, and it is up to individual building control bodies to decide whether, and to what extent, they apply them - they set out clear expectations of the performance context within which building control should be delivered.

4. Available on Department for Communities and Local Government website ([www.dclg.gov.uk](http://www.dclg.gov.uk)) are: the Building Control Performance Standards document, including the Performance Indicators; and, for building control bodies, detailed guidance and tools (including a helpline) for implementing the new regime. A hard copy of the document will be sent to all building control bodies and extra copies can be obtained by contacting DCLG Free Literature Agent Tel: 0870 122 6236 E-mail: [dclg@twoten.com](mailto:dclg@twoten.com)
  
5. CIC is the representative forum for the professional bodies, research organisations and specialist trade associations in the construction industry. It provides a single voice for professionals in all sectors of the built environment through its collective membership of 500,000 individual professionals and 25,000 firms of construction consultants. Further details can be found at [www.cic.org.uk](http://www.cic.org.uk)

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