

Summary Listing: Technical, Commercial, Supervision And Management Standards and Qualifications

Introduction

This list contains information about standards and qualifications for technical, commercial, supervisory and management occupations in the construction and the built environment sector. It includes qualification titles, expiry dates, reference numbers, awarding body and professional institution contacts.

Please contact the awarding body for the latest information and details such as training and assessment arrangements and publications.

If you find out about any changes needed to this information please tell Louisa West, CITB-ConstructionSkills, Bircham Newton, King's Lynn, telephone 01485 577492, fax 01485 577280 or email: louisa.west@citb.co.uk

Please photocopy and give this to other people.

September 2006



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1. Key to awarding bodies, professional institutions and national training bodies

If you are reading this on a computer, go to the menu and use Edit/Find to search for the organisations required.

		Telephone number and email
ACBEE	Accelerating Change in Built Environment Education	http://ctiweb.cf.ac.uk/learning/acbee/index.php
AAT	Association of Accounting Technicians	020 7415 7500 www.aat.co.uk aat@aat.org.uk
ABBE	Awarding Body for the Built Environment - consortium of UCE/interested professional institutions including RICS, RTPI, NHBC - Building Control Services (Website includes a list of approved NVQ/SVQ centres)	0121 331 5174 www.abbega.co.uk info@abbega.co.uk
ABC	The Awarding Body for Construction	0870 417 6874 nvg.product@citb.co.uk or Nicki Curry 01485 577688 nicki.curry@citb.co.uk
ACCAC	Awdurdod Cymwysterau, Cwricwlwm ac Asesu Cymru/ the Qualifications, Curriculum and Assessment Authority for Wales ACCAC has merged with the Welsh Assembly Government's new Department for Education Lifelong Learning and Skills (DELLS)	0845 010 3300 http://new.wales.gov.uk/about/departments/dells/?lang=en education.training@wales.gsi.gov.uk
ALI	Adult Learning Inspectorate - Responsible for inspecting all publicly funded work-based training for people over 16 and learning for post-19s. Website includes inspection reports.	02476 71 6600 www.ali.gov.uk/htm/index.htm
AVCE	Advanced Vocational Certificate of Education or 'Vocational A level' – available in England and Wales – formerly a single award (6 unit) Advanced level General National Vocational Qualification (GNVQ)	Edexcel 0870 240 9800 www.edexcel.org.uk enquiries@edexcel.org.uk
	Ability Net – advice about making information technology accessible to individuals, including learners.	0800 269545 www.abilitynet.org.uk
AQA	Assessment and Qualifications Alliance – awarding body	AQA 0161 958 2522or 0161 953 1180 www.aqa.org.uk construction@aqaa.org.uk
	Asset Skills (Property, housing, cleaning and facilities management Sector Skills Council)	01604 233336 www.assetskills.org enquiries@assetskills.org PDawson@assetskills.org
ADP	Association of Disabled Professionals	01204 431638 www.adp.org.uk adp_admin@ntlworld.com
APM	Association for Project Management	0845 458 1944 www.apm.org.uk info@apm.org.uk
ABE	Association of Building Engineers	01604 404121 www.abe.org.uk building_engineers@abe.org.uk
ACE	Association of Consulting Engineers	020 7222 6557 www.acenet.co.uk consult@acenet.co.uk
APS	Association for Project Safety	08456 121 290 www.aps.org.uk info@aps.org.uk
AWISE	Association of Women in Science & Engineering	0207 060 4571 www.awise.org info@awise.org
	BBC's Learning Zone programme schedule	www.bbc.co.uk/learning/
	Brick Development Association (services including contacts for visits to brick manufacturers)	01344 885651 www.brick.org.uk brick@brick.org.uk
BIFM	British Institute of Facilities Management	01799 508606 www.bifm.org.uk admin@bifm.org.uk
BRE	Building Research Establishment	01923 664000 www.bre.co.uk enquiries@bre.co.uk
BL	Business Link - includes Small Business Service (SBS)	0845 600 9006 www.businesslink.org and www.sbs.gov.uk

		Telephone number and email
BTEC	Part of the Edexcel awarding body - Formed by the merger of BTEC and London Exams	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
	Career Development Loan	www.lifelonglearning.co.uk
CTI	Centre for Education in the Built Environment	http://ctiweb.cf.ac.uk
CILT	National Centre for Languages	020 7379 5101 www.cilt.org.uk info@cilt.org.uk
Cert SM	CIOB level 4 Certificate in Site Management – formerly the Site Management and Education Training Scheme (SMETS)	01344 630700 www.ciob.org.uk Marita Trevett 01344 630742 mtrevett@ciob.org.uk
CSSS	CIOB level 3 Certificate in Site Supervisory Studies – formerly the First Line Supervisor programme (was part of SMETS)	
CIAT	Chartered Institute of Architectural Technologists	020 7278 2206 www.ciat.org.uk Elizabeth Brookfield
CIOB	Chartered Institute of Building	01344 630700 www.ciob.org.uk Nick Marsh 01344 630789 nmarsh@ciob.org.uk
CIH	Chartered Institute of Housing	024 7685 1700 www.cih.org customer_services@cih.org
CILT(UK)	Chartered Institute of Logistics and Transport	01536 740104 www.ciltuk.org.uk
CIM	Chartered Institute of Marketing - (includes sales and marketing training)	01628 427500 www.cim.co.uk
CIPD	Chartered Institute of Personnel and Development - Website includes list of courses, bookshop and training materials	020 8612 6200 www.cipd.co.uk
CIPS	Chartered Institute of Purchasing and Supply	01780 756777 www.cips.org
CIBSE	Chartered Institution of Building Services Engineers	020 8675 5211 www.cibse.org
CMI	Chartered Management Institute Website includes list of courses.	01536 204222 www.managers.org.uk enquiries@managers.org.uk
City & Guilds	City and Guilds	020 7294 2800 www.city-and-guilds.co.uk Customer Relations enquiry@city-and-guilds.co.uk or Rachel Kellett 020 7294 2665 Rachel.kellett@cityandguilds.com
CIC	Construction Industry Council: includes CIC's Standards Panel and Lifelong Learning Committee. A partner in ConstructionSkills.	020 7399 7416 www.cic.org.uk David Cracknell lifelonglearning@cic.org.uk
CIC SP	Construction Industry Council's Standards Panel	www.cicsc.org.uk
CITB	Construction Industry Training Board – a partner in ConstructionSkills. Includes email bulletin	01485 577577 www.citb-constructionskills.co.uk
CITB NI	Construction Industry Training Board Northern Ireland – a partner in ConstructionSkills.	028 9082 5466 www.citbni.org.uk info@citbni.org.uk
	ConstructionSkills – The Sector Skills Council for Construction. Includes CITB GB operating in partnership with CITB Northern Ireland and CIC.	
CSCS	Construction Skills Certification Scheme	0870 4178777 www.cscs.uk.com Gordon Jenkins 01485 577425 Gordon.Jenkins@citb.co.uk
CFA	Council for Administration	020 7091 9620 www.cfa.uk.com info@cfa.uk.com
DfES	Department for Education and Skills (England)– For lists of qualifications approved for funding look at www.dfes.gov.uk/section96/ and www.dfes.gov.uk/section97/	0870 000 2288 www.dfes.gov.uk info@dfes.qsi.gov.uk
Dip SM	CIOB level 4 Diploma in Site Management – formerly the Site Management and Education Training Scheme (SMETS)	01344 630700 www.ciob.org.uk Marita Trevett 01344 630742 mtrevett@ciob.org.uk
DELLS	Department for Education Lifelong Learning and Skills (Wales)	0845 010 3300 http://new.wales.gov.uk/about/departments/dells/?lang=en education.training@wales.qsi.gov.uk
DTI	Department of Trade and Industry - provides business development information	020 7215 5000/6740 (Minicom) www.dti.gov.uk dti.enquiries@dti.qsi.gov.uk

		Telephone number and email
Edexcel	Awarding body – Formed by the merger of BTEC and London Exams. Edexcel Foundation have combined with Pearson to create a new organisation, London Qualifications.	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
EMPNT0	Employment National Training Organisation includes: <ul style="list-style-type: none"> information about assessor, verifier, personnel, recruitment, training and development, health and safety Learning Network Online for Assessors and Verifiers 	0116 251 7979 www.empnto.co.uk info@ento.co.uk www.thelearningnetworkonline.com
EUSkills	Energy & Utility Skills (Electricity and renewables, gas, waste management and water Sector Skills Council)	0845 077 9922 www.euskills.co.uk enquiries@euskills.co.uk
ECITB	Engineering Construction Industry Training Board	01923 260000 www.ecitb.org.uk ECITB@ecitb.org.uk
ECUK	Engineering Council (UK)	020 7240 7891 www.engc.org.uk staff@engc.org.uk Richard Shearman
EPSRC	Engineering and Physical Science Research Council – includes higher degrees, research, industry and university partnerships and funding	01793 444000 www.epsrc.ac.uk info@epsrc.ac.uk
ETB	Engineering and Technology Board	020 7240 7333 www.etechb.co.uk www.scenta.co.uk
OSEng	Engineering Standards Council	020 7233 0935 www.osceng.co.uk tim@osceng.co.uk
EA	Environment Agency	08708 506 506 www.environment-agency.gov.uk
e-Skills UK	Information technology, telecommunications and content centres Sector Skills Council	020 7963 8920 www.e-skills.com info@e-skills.com
FD	Foundation Degree (available in England and Wales) – Construction and the Built Environment Other Subject Areas	www.foundationdegree.org.uk 020 7399 7416 www.cic.org.uk David Cracknell lifelonglearning@cic.org.uk
GoSkills	Passenger transport sector skills council	0121 635 5520 www.goskills.org info@goskills.org
HSE	Health and Safety Executive Learning support website	0845 345 0055 www.hse.gov.uk www.learning-hse.com
HEFCE	Higher Education Funding Council for England	0117 931 7317 www.hefce.ac.uk
HEFCW	Higher Education Funding Council for Wales Cyngor Cyllido Addysg Uwch Cymru	029 2076 1861 www.hefcw.ac.uk info@hefcw.ac.uk
HNC	Higher National Certificate – awarded by: SQA in Scotland Edexcel in England and Wales	SQA 0845 279 1000 www.sqa.org.uk or customer@sqa.org.uk or Edexcel 0870 240 9800
HND	Higher National Diploma - awarded by: SQA in Scotland Edexcel in England and Wales	www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
ICW	Institute of Clerks of Works	01733 405160 www.icwqb.org
ICS	Institute of Customer Services	01206 571 716 www.instituteofcustomerservice.com enquiries@icsmail.co.uk
IHIE	Institute of Highway Incorporated Engineers	020 7436 7487 Judith Walker www.ihie.org.uk secretary@ihie.org.uk
IMBM	Institute of Maintenance and Building Management	01252 710994 Simon Sinclair www.imbm.org.uk info@imbm.org.uk
IPHE	Institute of Plumbing and Heating Engineering	01708 472791 www.iphe.org.uk info@iphe.org.uk
IOR	Institute of Roofing	020 7436 0103 www.instituteofroofing.org.uk info@instituteofroofing.org.uk
IOS	Institute of Shopfitting	0115 949 0641 www.central-office.co.uk/ios/index.htm mail@shopfitting-institute.org

		Telephone number and email
ICE	Institution of Civil Engineers – Website including Thomas Telford courses and bookshop	020 7665 2344/020 7222 7722 www.ice.org.uk profdev@ice.org.uk gareth.jones@ice.org.uk 020 7665 2014
ICES	Institution of Civil Engineering Surveyors	0161 972 3100/3114 Paul Brown www.ices.org.uk ices@ices.org.uk
IHT	Institution of Highways and Transportation	020 7387 2525 www.iht.org info@iht.org
IStructE	Institution of Structural Engineers	020 7235 4535 www.istructe.org.uk mail@istructe.org.uk
IiP	Investors in People	Contact your CITB- ConstructionSkills Area office: www.citb-constructionskills.co.uk/contactus/areaoffices/
JAB	CIOB/Edexcel/ICE Joint Awarding Body for the higher level construction NVQs	CIOB 01344 630700/630789 nmarsh@ciob.org.uk or Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk or ICE 020 7665 2014 gareth.jones@ice.org.uk
LI	Landscape Institute	020 7299 4500 www.li.org.uk mail@landscapeinstitute.org
LANTRA	Environmental and land-based industries sector skills council	024 7669 6996 www.lantra.co.uk connect@lantra.co.uk
LF	The Leadership Foundation for Higher Education	020 7841 2800 www.leadership-he.com info@lfhe.ac.uk
LSC	Learning and Skills Council National Office	0870 900 6800 www.lsc.gov.uk info@lsc.gov.uk
LSN	Learning and Skills Network	www.lsneducation.org.uk
	Lifelong Learning DfES - information including funding	www.lifelonglearning.co.uk
MSC	Management Standards Centre – responsible for the National Occupational Standards for Management	020 7240 2826 www.management-standards.org management.standards@managers.org.uk
NAEA	National Association of Estate Agents	01926 496800 www.naea.co.uk info@naea.co.uk
NCW	National Construction Week	www.ncw.org.uk info@ncw.org.uk
NC	National Certificate – awarded by: Edexcel in England & Wales SQA in Scotland	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk or SQA 0845 279 1000 www.sqa.org.uk or customer@sqa.org.uk
ND	National Diploma – awarded by: Edexcel in England & Wales SQA in Scotland	
NVQ	National Vocational Qualification – in England and Wales	QCA 020 7509 5555/5556 www.qca.org.uk info@qca.org.uk
OCR	Oxford, Cambridge and RSA Examinations	024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk
OUVS	Open University Validation Service	David Short 020 7447 2512 www.open.ac.uk/ouab/ d.m.short@open.ac.uk vq-awards@open.ac.uk
OSEng	Engineering Standards Council	020 7233 0935 www.osceng.co.uk tim@osceng.co.uk

		Telephone number and email
Proskills	Process and manufacturing technologies, glass, extractives, coatings, refractories, building products, furniture, paper, paint sector skills council	01235 833844 www.proskills.co.uk info@proskills.co.uk Roseanne Hayward
PAA/ VQSET	Process Awards Authority	01543 254223 www.paa-uk.org or info@paa-uk.org
QCA	Qualifications and Curriculum Authority Qualifications database	Enquiries 020 7509 5555/5556 www.qca.org.uk info@qca.org.uk Amanda Wood 020 7509 5263 woodam@qca.org.uk www.openquals.org.uk
QAA	Quality Assurance Agency for Higher Education - includes degree subject benchmark statements	01452 557000 www.qaa.ac.uk comms@qaa.ac.uk
QIA	Quality Improvement Agency	www.qia.org.uk
RAEng	Royal Academy of Engineering	020 7227 0500 www.raeng.org.uk
	Royal Commission for the Exhibition of 1851 - funding engineering students	020 7594 8790 www.royalcommission1851.org.uk royalcom1851@imperial.ac.uk
RIAS	Royal Incorporation of Architects in Scotland	0131 229 7545 www.rias.org.uk info@rias.org.uk
RIBA	Royal Institute of British Architects - website includes bookshop	020 7580 5533 www.architecture.com info@inst.riba.org
RICS	Royal Institution of Chartered Surveyors - website includes bookshop	0870 333 1600 www.rics.org.uk contactrics@rics.org.uk
RTPI	Royal Town Planning Institute	020 7929 9494 www.rtpi.org.uk online@rtpi.org.uk
SFC	Scottish Funding Council	0131 313 6500 www.sfc.ac.uk info@sfc.ac.uk
SQA	Scottish Qualifications Authority	www.sqa.org.uk 0845 279 1000
SVQ	Scottish Vocational Qualification - available in Scotland	customer@sqa.org.uk Awarding Body: 0845 213 5444 Gillian.O'Hare@sqa.org.uk Accreditation Unit: Grant.Woollard@sqa.org.uk 0845 213 5261
Section 96	List of qualifications approved for national funding	www.dfes.gov.uk/section96/
SEMTA	Science, Engineering and Manufacturing Technologies Sector Skills Council	01923 238441 or 0808 100 3682 www.semta.org.uk
SET	Science, engineering and technology for women Resource centre	www.setwomenresource.org.uk
SfB	Skills for Business network of Sector Skills Councils	www.ssda.org.uk
SSC	Sector Skills Council	01709 765 444
SSDA	Sector Skills Development Agency	info@ssda.org.uk
SMSTS	CITB-ConstructionSkills Site Management Safety Training Scheme	www.citb-constructionskills.co.uk 01485 577393/577829 SMSTS_Dept@citb.co.uk
Skills for Logistics	Logistics sector skills council	01908 313 360 www.skillsforlogistics.org info@skillsforlogistics.org
SBS	Small Business Service (part of Business Link)	www.sbs.gov.uk 020 7215 5000
SFEDI	Small Firms Enterprise Development Initiative	08456 381 333 www.sfedi.co.uk info@sfedi.co.uk
SCI	Steel Construction Institute	01344 623345 www.steel-sci.org education@steel-sci.com
	SummitSkills - electrotechnical, heating, ventilating, air conditioning, refrigeration and plumbing sector skills council	01908 303960 www.summitskills.org.uk enquiries@summitskills.org.uk
TVG	Transportation Vocational Group - consortium of IOLT, ICE, IHIE and IHT	www.transportationvg.org.uk or David Short 020 7430 2322 d.m.short@open.ac.uk
UCAS	Universities and Colleges Admissions Service - website includes list of courses	www.ucas.ac.uk
WISE	Women into Science and Technology -	020 7227 8421

	website include courses	www.wisecampaign.org.uk wisecampaign@semta.org.uk
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2. NVQ/SVQ National Occupational Standards

Information about the following NVQ/SVQ standards can be obtained from your local CITB-ConstructionSkills office (www.citb-constructionskills.co.uk/contactus/areaoffices/) or:

Accredited NVQ/SVQ standards	Level	'Q'/SQA Number	Expiry Date	For a list of NVQ units look at www.openquals.org.uk For details, including centres and the standards, contact:	
Accounting	2	100/2940/0	30/06/07	AAT 020 7837 8600 www.aat.co.uk aat@aat.org.uk	
	3	100/2941/2	30/06/07		
	4	100/2942/4	30/06/07		
		2	G7CE 22	31/07/06	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
		3	G793 23	31/07/06	
		4	G794 24	31/07/06	
Adjudication	Units	Not accredited.		CIC 020 7399 7416 www.cic.org.uk David Cracknell lifelonglearning@cic.org.uk	
Architectural Practice	5	Not currently accredited.		CIC 020 7399 7416 www.cic.org.uk lifelonglearning@cic.org.uk	
A reaccreditation review is being carried out to make sure new Design standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.					
Architectural Technology	4	Not currently accredited.		CIC 020 7399 7416 www.cic.org.uk David Cracknell lifelonglearning@cic.org.uk	
	4	G5F7 24	31/07/06		
Experienced architectural technologists may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. A reaccreditation review is being carried out to make sure new Design standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.					
Assessing, Advising, Coaching and Verifying units NVQ/SVQ		Units		City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk or Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk	
Building Maintenance and Estates Service:				City & Guilds 020 7294 2800 www.city-and-guilds.co.uk Customer Relations enquiry@city-and-guilds.co.uk or Rachel Kellett 020 7294 2665 Rachel.kellett@cityandguilds.com	
Supervision	3	Q1050895	31/08/07		
Management	4	Q1050896	31/08/07		
Experienced building maintenance and estates supervisors and managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure the standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.					
Built Environment Development and Control	3	Await accreditation		ABBE 0121 331 5174 www.abbeqa.co.uk info@abbeqa.co.uk	
	4				
Pathways include: Building Control Conservation Planning	3 4	Await accreditation		SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk	
Please contact CIC 020 7399 7416 lifelonglearning@cic.org.uk for copies of the approved standards. Experienced officers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.					

Accredited NVQ/SVQ standards	Level	'Q'/SQA Number	Expiry Date	For a list of NVQ units look at www.openquals.org.uk For details, including centres and the standards, contact:
Business and Administration	1 2 3 4	Look at www.openquals.org.uk or www.sqa.org.uk or ask the Awarding Body.		City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk or Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Business Development	4	100/2303/3 G6TR24	31/10/07 31/10/07	OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Business Start-up	3	100/1542/5 100/1453/6 G5MN23	31/12/05 31/12/05 31/12/05	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk or SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Civil and Structural Engineering Design	4	Not currently accredited.		CIC 020 7399 7416 www.cic.org.uk David Cracknell lifelonglearning@cic.org.uk
Experienced civil and structural engineering designers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure new Design standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.				
Conservation Consultancy	5	Q1052610	30/11/06	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
	5	G5HV 25	31/07/06	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Experienced conservation consultants may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure new revised Design standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.				
Construction Contracting Operations	3 4	100/5792/4 100/5793/6	31/12/10 31/12/10	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Pathways include: Estimating General Buying Planning Site technical support Surveying	3 4	Ask SQA		SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Apprenticeships available. Experienced people may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				

Accredited NVQ/SVQ standards	Level	'Q'/SQA Number	Expiry Date	For a list of NVQ units look at www.openquals.org.uk For details, including centres and the standards, contact:
Construction Management	5	100/5794/8	31/12/10	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Experienced construction managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Construction Plant and Equipment:				
Supervision	3	Q1023960	31/12/07	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Management	4	Q1023961	31/12/07	
Options include commercial/maintenance and repair.				
Experienced construction plant and equipment supervisors and managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Construction Project Management	5	100/3377/4	31/10/08	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Experienced construction project managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Construction Site Management	4	100/4817/0	30/09/07	ABBE 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk www.uce.ac.uk/abbe
	4	100/4512/0	30/09/07	ABC 0870 417 6874 nvq.product@citb.co.uk or Nicki Curry 01485 577688 nicki.curry@citb.co.uk
	4	100/2652/6	30/09/07	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Includes options for:	4	G797 G798 TBC	30/09/07	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
<ul style="list-style-type: none"> • Contracting • Consulting Engineering • Conservation. 				
Experienced construction site managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Construction Site Supervision	3	100/4816/9	30/09/07	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
	3	100/4511/9	30/09/07	ABC 0870 417 6874 nvq.product@citb.co.uk or Nicki Curry 01485 577688 nicki.curry@citb.co.uk
	3	100/2651/4	30/09/07	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Includes options for:	3	G795 G796	30/09/07	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
<ul style="list-style-type: none"> • Building and Civil Engineering • Highways Maintenance. 				
Experienced construction site supervisors may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				

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Accredited NVQ/SVQ standards	Level	'Q'/SQA Number	Expiry Date	For a list of NVQ units look at www.openquals.org.uk For details, including centres and the standards, contact:		
Customer Services	2	100/6058/3	31/07/09	City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk or Edexcel 0870 240 9800 or www.edexcel.org.uk or enquiries@edexcel.org.uk or OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk		
	3	100/6063/7	31/07/09			
	4	100/6059/5	31/07/09			
	2	100/6088/1	31/07/09			
	3	100/6089/3	31/07/09			
	4	100/6090/X	31/07/09			
	2	100/6084/4	31/07/09			
	3	100/6080/7	31/07/09			
	4	100/6059/5	31/07/09			
	3	G5NJ 23	31/12/05		SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk	
Design: Design support Design Design Management	2	Q1054387	31/05/08	Bill Hart, SFEDI 0114 209 6269 or Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk		
	3	Q1054388	31/05/08			
	4	Q1054389	31/05/08			
These standards have been developed in consultation with kitchen and bathroom designers.						
Distribution, Warehousing and Storage Operations	2	100/2113/9	31/12/06	City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk or OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk		
	3	100/2114/0	31/12/06			
	2	100/2105/X	30/11/07			
	3	100/2106/1	30/11/07			
	2	G6NY22	31/12/06			
	3	G6NX23	31/12/06		SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk	
Laboratory and Associated Technical Activities Includes material testing.	2	100/4528/4	30/09/07	City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk or Process Awards Authority 01543 254223 www.paa-uk.org or info@paa-uk.org or SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk		
	3	100/4529/6	30/09/07			
	2	100/4524/7	30/09/07			
	3	100/4525/9	30/09/07			
	2	Ask	30/09/09			
	3	SQA	30/09/09.			
	Experienced laboratory assistants and technicians may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.					
	Management	3	Look at www.openquals.org.uk or www.sqa.org.uk or ask the Awarding Body.			Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
4						
5						
Occupational Health and Safety Practice	4	100/2683/6	31/12/06	City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk		
	5	100/2684/8	31/12/06			
Experienced health and safety officers/managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.						
Occupational Work Supervision	3	100/5123/5	31/08/08	ABC 0870 417 6874 nvq_product@citb.co.uk or Nicki Curry 01485 577688 nicki.curry@citb.co.uk		
Experienced workers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.						

Accredited NVQ/SVQ standards	Level	'Q'/SQA Number	Expiry Date	For a list of NVQ units look at www.openquals.org.uk For details, including centres and the standards, contact:
Planning Supervision (CDM)	4	100/3508/4	30/11/08	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
Experienced planning supervisors may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Property and Caretaking Supervision	3	Q1052275	31/10/06	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
Experienced property and caretaking supervisors may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure the standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.				
Property Management	4	Q1050069	31/10/06	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
	4	G4CH 24	31/12/06	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Experienced property managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure the standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.				
Quantity Surveying Practice	4	Q1054190	31/10/06	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
Experienced quantity surveyors may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. These NVQs/SVQs are accredited and current. A review has been carried out and revised standards which meet the identified future needs of the industry have been approved. Please contact CIC 020 7399 7416 lifelonglearning@cic.org.uk for a copy of the standards.				
Sale of Residential Property Includes options for people selling new homes. Apprenticeship available.	2	100/2151/8	31/03/07	AssetSkills 01392 423399 enquiries@assetskills.org or OCR 024 76 851 509 www.ocr.org.uk vocational.qualifications@ocr.org.uk
	3	100/2153/X	31/03/07	
Sales	2	Q1051447	31/07/07	City & Guilds 020 7294 2800 www.city-and-guilds.co.uk or Customer Relations enquiry@city-and-guilds.co.uk
	3	Q1051448	31/07/07	
Sales Management	4	Q1051449	31/07/07	
Site Inspection	3	100/4814/5	31/07/08	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
	4	100/4815/7	31/07/08	
	4	100/3203/4	31/07/08	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
	3	G7CW23	31/07/08	
	4	G7CV24	31/07/08	
Experienced construction site inspectors may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				

Accredited NVQ/SVQ standards	Level	'Q'/SQA Number	Expiry Date	For a list of NVQ units look at www.openquals.org.uk For details, including centres and the standards, contact:
Spatial Data Management	3	100/5907/6	31/12/09	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
	4	100/5908/8	31/12/09	
	4	Ask SQA		SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Experienced spatial data managers may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Surveying Support Options include general practice – property/ building surveying/quantity surveying. Apprenticeship available.	3	Q1050771	31/10/06	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
	3	G77V23	31/12/06	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
Experienced surveying assistants may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure the standards meet the identified future needs of the industry. Please give AssetSkills 01604 233336 PDawson@assetskills.org 01799 513931 any feedback.				
Technical Design (Built Environment) Apprenticeship available.	3	Q1052998	31/09/07	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk
	Experienced technical design assistants may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information. This NVQ/SVQ is are accredited and current. A reaccreditation review is being carried out to make sure the standards meet the identified future needs of the industry. Please give CIC 020 7399 7416 lifelonglearning@cic.org.uk any feedback.			
Transportation	3	100/3660/X	31/05/09	David Short 020 7447 2512 d.m.short@open.ac.uk www.open.ac.uk or www.transportationvg.org.uk
	4	100/3661/1	31/05/09	
	5	100/3662/3	31/05/09	
This integrated suite of Transportation level 3 – 5 NVQs replace the Highways Maintenance level 3; Road Safety level 3 and 4; Transport Technical Support level 3; Traffic Management and Systems Engineering level 4 and Transport Planning level 4 and 5 NVQs. Experienced transportation practitioners and assistants may apply for a Construction Skills Certification Scheme (CSCS) card. Please contact CSCS 01485 578777 www.cscs.uk.com for information.				
Valuation	4	Q1050072	31/10/06	ABBE www.uce.ac.uk/abbe 0121 331 5174 Kelly Stewart kelly.stewart@uce.ac.uk
	4	G4CJ 24	31/12/06	SQA 0845 279 1000 www.sqa.org.uk customer@sqa.org.uk
This NVQ/SVQ is accredited and current. A reaccreditation review is being carried out to make sure the standards meet the identified future needs of the industry. Please give AssetSkills 01604 233336 PDawson@assetskills.org 01799 513931 any feedback.				

NVQ/SVQ standards are also available for construction operative and craft occupations, contact:

- your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/
- the Awarding Body for Construction 0870 417 6874 nvq_product@citb.co.uk in England and Wales
- SQA 0845 279 1000 customer@sqa.org.uk in Scotland.

Accredited level 2 and 3 NVQs/SVQs may be used in an Apprenticeship. For information contact your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/

3. Further Construction Standards Information

Please look at www.cicsc.org.uk for the technical, supervisory and management Occupational Standards.

For further information contact the Construction Industry Council (CIC) telephone 0207 7399 7416 fax 020 7580 6140 or lifelonglearning@cic.org.uk or look at www.cicsc.org.uk/Resource_Centre/Default.asp and input the appropriate reference number for the:

- General Introduction to NVQs/SVQs - (ref. no.102)
- STEP – Standards, Education and Progression guidance tool about occupational standards, NVQs/SVQs, training, education, professional institutions, industry certification schemes and potential linkages
- User's Guide on CD-ROM - (ref. no.271)
- Revised Users Guide - hard copy - (ref. no.52)
- Standards of Competence to Improve Performance (SCIP) – Project Summary
- Introduction and Summary Sheet of the Units and Elements (available for many of the NVQs/SVQs listed in this document)
- 'An introduction to training and assessing construction managers' - (ref. no.274)
- 'How to establish an assessment centre' - (ref. no.275)
- 'How to develop and deliver training programmes' - (ref. no.276)
- 'How to develop and deliver assessment programmes' - (ref. no.277)
- Matching courses and assessment in Higher Education with NVQs/SVQs - (ref. no.88)
- Europroject for the use of Standards of Competence in Continuing Professional Development for construction industry practitioners (EUSCCIP and CSP) - (ref. no.85)
- Working with Small and Medium Enterprises to improve competence a Sector Challenge project - (ref. no.283).

If you want a CIC representative to speak at one of your events, telephone 020 7399 7416 or email lifelonglearning@cic.org.uk

4. Professional Development and Work Experience Programmes

Information about the following programmes of planned, monitored and reviewed work activities and experience which can help people develop the depth and breadth of experience needed to achieve the above NVQ/SVQ standards and professional institution membership can be obtained from your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/ or:

Programmes of work activities and experience	Details can be obtained from:
Chartered Institute of Architectural Technologists (CIAT) Routes to membership for graduates and experienced candidates for Full and Technician membership	020 7278 2206 www.ciat.org.uk Elizabeth Brookfield
Chartered Institute of Building (CIOB) Professional Development Programme for graduates	Mandy Mills 01344 630700/630716 mmills@ciob.org.uk or www.ciob.org.uk
Institution of Civil Engineers (ICE) Company Approved Training Schemes	020 7665 2008/2200 cats@ice.org.uk www.ice.org.uk
Institution of Civil Engineering Surveyors (ICES) Approved Experience and Training	Paul Brown 0161 972 3100/3114 ices@ices.org.uk www.ices.org.uk
Royal Institution of Chartered Surveyors (RICS) Assessment of Professional Competence (APC) or Assessment of Technical Competence (ATC)	0870 333 1600 contactrics@rics.org.uk www.rics.org

5 Technical, Supervisory and Management Courses

Information about the following short specialist; full-time or part-time courses which can help people develop their technical, business and key personal skills and knowledge to meet the above NVQ/SVQ standards and professional institution requirements can be obtained from your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/ or the following:

Courses	Details, including approved centres, can be obtained from:
Construction and the Built Environment Diploma Under development. Will start in England and Wales in 2008.	www.cbdiploma.co.uk
GCSE in Construction and the Built Environment Single Award and Double Award (2711/ 2712)-	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk
Edexcel BTEC/similar SQA awards: ----- First Diploma in Construction Level 2 (100/2971/0) National Award in Construction Level 3 (100/2912/6) National Certificate in Construction Level 3 (100/1563/2) National Certificate in Civil Engineering Level 3 (100/1564/4) National Diploma in Construction Level 3 (100/1567/X) National Diploma in Civil Engineering Level 3 (100/1564/4) Higher National Certificate/Diploma in Construction Higher National Certificate/Diploma in Civil Engineering	Edexcel 0870 240 9800 www.edexcel.org.uk or enquiries@edexcel.org.uk or Terry Hart 020 7190 4356 terry.hart@edexcel.org.uk or SQA 0845 279 1000 or www.sqa.org.uk or customer@sqa.org.uk or contact your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/
ABBE Level 4 Diploma in Home Inspection (100/4337/8)	ABBE 0121 331 5174 www.abbega.co.uk info@abbega.co.uk
Foundation Degree (available in England and Wales) Degrees Postgraduate programmes, including Masters	www.foundationdegree.org.uk or www.ucas.ac.uk or contact your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/
Chartered Institute of Building (CIOB) part time courses: ----- • CIOB Level 3 Certificate in Site Supervisory Studies (CSSS) (100/2591/1) • CIOB Level 4 Certificate in Site Management (Cert SM) (100/2594/7) • CIOB Level 4 Diploma in Site Management (Dip SM) (100/2593/5)	01344 630700 www.ciob.org.uk Marita Trevett 01344 630742 mtrevett@ciob.org.uk
CITB-ConstructionSkills Site Management Safety Training Scheme (SMSTS)	www.citb-constructionskills.co.uk 01485 577829/393 SMSTS.Dept@citb.co.uk
Short courses in specific topic areas	Contact your CITB-ConstructionSkills Area office: www.citb-constructionskills.co.uk/contactus/areaoffices/

Also look at the awarding bodies, professional institutions and national training bodies websites listed on pages 3 – 8 for more information.

Please check that a chosen course and centre is approved by the appropriate awarding body or professional institution(s).

Trainees should apply for the ConstructionSkills Certification Scheme (CSCS) trainee card. Please contact CSCS telephone 0870 4178777 www.cscs.uk.com for information.

6. Other related programmes

These NVQ/SVQ standards, courses and programmes of work activities and experience may be used as part of a business' and learner's training plan; appraisal, quality and cost management systems; Investors in People; meeting industry and professional membership requirements; on-site training and assessment (OSAT) and Apprenticeship. Ask your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/

7. Investors in People and Industry Certification Schemes

For information about Investors in People and industry certification schemes please contact:

	Details can be obtained from:
Investors in People for people working in: <ul style="list-style-type: none"> • construction companies obtain 'A Framework for business improvement - Investors in People and the construction industry' • consultancy practices obtain 'A framework for business improvement – A guide to Investors in People for consultancy practices'. 	Contact your CITB-ConstructionSkills Area office: www.citb-constructionskills.co.uk/contactus/areaoffices/ CIC Tel: 020 7399 7416 Fax: 020 7580 6140 lifelonglearning@cic.org.uk
Construction Skills Certification Scheme Experienced technical assistants, supervisors and managers in many occupational areas may now apply for a Construction Skills Certification Scheme (CSCS) card. Trainees should apply for the trainee card.	CSCS 01485 578777 www.cscs.uk.com
Chartered Building Company Scheme	CIOB 01344 630743 /630700 www.ciob.org.uk cbcinfo@ciob.org.uk
Roofing Industry Alliance (RIA) Hallmark	CIOB 01344 630746/630700 www.ciob.org.uk Jesse Deacon jdeacon@ciob.org.uk

8. Financial Support

CITB registered employers should contact their local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/ for information about grants for:

- NVQs/SVQs
- programmes of work activities and experience for learners who are student members of the appropriate professional institution
- part-time course attendance and successful completion
- registering as an accredited assessment centre and experienced people achieving the NVQ/SVQ assessing and verifying units.

Awards may also be available from the Royal Academy of Engineering, telephone 020 7227 0500 or www.raeng.org.uk

Professional institutions may offer scholarships to students, for example the Sir Ian Dixon Scholarship (telephone CIOB 01344 630700 www.ciob.org.uk)

Career development loans may be available for individuals, please look at www.lifelonglearning.co.uk or telephone 0800 585 505.

9. Where to get useful publications

Contact:

- the appropriate awarding body (listed above) to purchase the complete NVQ/SVQ standards and assessment documents; training and work experience programme details and obtain free publicity material
- your local CITB-ConstructionSkills office www.citb-constructionskills.co.uk/contactus/areaoffices/ for the 'Good Practice Guide for Mentoring – Supporting Learners' and 'Mentoring Agreement'
- Carole Mountain, CITB telephone 01485 577488 carole.mountain@citb.co.uk for copies of the induction modules 'Introduction to Employment; the Construction Industry; Health and Safety'
- CITB-ConstructionSkills Publications telephone 01485 577800 fax 01485 577758 publications@citb.co.uk or look at www.citb-constructionskills.co.uk for the publications catalogue, including videos and computer based health and safety training material
- your local CITB-ConstructionSkills office: www.citb-constructionskills.co.uk/contactus/areaoffices/ or look at www.citb-constructionskills.co.uk for information about construction and the built environment careers; the on-site assessment and training programme (OSAT); apprenticeships and grants to CITB registered employers.

Look at the websites on pages 3 - 8 for other sources of useful publications.

Papers and magazines

You can order these from your newsagent, subscribe direct or ask around your workplace to see if you can borrow weekly construction papers and magazines such as Building www.building.co.uk , Construction News www.cnplus.co.uk or Contract Journal www.contractjournal.com .

Books, videos and CD ROMs

The following organisations provide a range of useful construction, business and training books, learning packs, videos and CD ROMs.

To obtain a catalogue and purchase construction, business and training publications contact:

The Building Bookshop, Building Centre,
26 Store Street, London WC1E 7BT
Tel: 0845 330 1355/ 020 7692 4040 Fax: 020 7636 3628
www.buildingcentre.co.uk
bookshop@buildingcentre.co.uk

Construction Books Direct, The White House,
Englemere, Kings Ride, Ascot, Berkshire SL5 7JR
Tel: 01344 630810 Fax: 01344 630888
www.constructionbooksdirect.com/
cbd@ciob.org.uk

RICS Books (Mail Order), Surveyors Court,
Westwood Business Park, Coventry, CV4 8JE
Tel: 0870 333 1600 Fax 020 7334 3851
www.ricsbooks.com
weborders@rics.org

Thomas Telford Services Ltd, 1 Heron Quay,
London E14 4JD
Tel: 0207 665 2019
Fax: 020 7665 2245
www.thomastelford.com/books
bookshop@ice.org.uk

Chartered Institute of Personnel and Development, CIPD
House, Camp Road, London, SW19 4UX
Tel: 0870 800 3366
www.cipd.co.uk/bookstore
cipdpublishing@mcgraw-hill.com

www.pearsoned.co.uk/Bookshop/
www.amazon.com
www.architecture.com
www.waterstones.co.uk

For the **Television, Radio and Open University Education Schedule** visit:

- BBC Learning Zone www.bbc.co.uk/learningzone
- Open University www.open2.net

For information about **ConstructionSkills research** that aims to identify the skills needed to improve the construction industry's competitiveness, including forecasts and analyses of skills demand look at:

<http://constructionskills.net/research/researchactivity/>